

WHAT DO I HAVE TO DO BEFORE GRADUATION?

Deconstructing the Exit Counseling Process

All students whose financial aid packages included federal and institutional loans are required to complete **Exit Counseling online** prior to leaving the University, **via SSOL**. You may see it referred to as **Exit Interview, rather than Counseling – same thing**.

After you log in to SSOL, select Financial Aid → Award Info → go to bottom of screen → Student Loan Entrance/Exit Interviews.

You must complete exit counseling for each loan type you have borrowed. In other words, if you have more than one loan type, you may have to complete more than one exit counseling session:

- If you have borrowed a Federal Family Education Loan and/or a Federal Direct Loan, please select *Federal Direct Loans Exit Interview* link below.
- If you have borrowed Federal Perkins Loans, Health Professional Loans (HPSL) loans and/or Columbia Institutional loans, please select the *Federal Perkins or Health Professional Loans (HPSL) Entrance/Exit Interview* link below.
- If you are an international student and borrowed Columbia Institutional Loans, please select the *International Students' Columbia Institutional Loans Exit Interview* link below.

Your Exit counseling will not be considered complete until you have gone through the entire online session and entered and confirmed your Name and Social Security Number or PIN. Once completed, you will receive a confirmation email and your satisfaction of this requirement will be recorded by Registration and Financial Services. Please retain a copy of this confirmation email.

If you have a question about this process, please contact a Student Services Representative in Registration and Financial Services at one of the following numbers: (212) 854-1529; (212) 854-7213; (212) 854-8211 or (212) 854-3722.

PLEASE NOTE: Exit Counseling runs in a separate window. Your current SSOL session may time out while you complete it. If this occurs, you will be prompted to re-enter your password when trying to access other portions of Student Services Online.

This is what you'll click on to do the Exit Counseling:

[Federal Direct Loans Exit Interview](#)

[Federal Perkins, Health Professional Loans \(HPSL\) and Columbia Institutional Loans Entrance/Exit Interview](#)

[International Students' Columbia Institutional Loans Entrance/Exit Interview](#)