

Direct Loan Servicing Centers for Students [includes PUT loans]

For questions about loan repayment or other loan servicing issues, a borrower can contact his or her loan servicing center.

Direct Loan Servicing Center

Phone: 800/848-0979

TDD/TTY: 800/848-0983

Overseas: 315/738-6634

Web site: www.dl.ed.gov

Department of Education Student Loan Servicing Center (ACS)

Phone: 800/508-1378

TDD/TTY: 800/662-1220 within New York State

TDD/TTY: 800/855-2880 outside New York State

Web site: www.ed-servicing.com

FedLoan Servicing (PHEAA)

Phone: 800/699-2908

TDD/TTY: 800/722-8189

Overseas borrowers: 717-720-1985

Web site: www.myfedloan.org

Great Lakes Educational Loan Services, Inc.

Phone: 800/236-4300

TDD/TTY: 800/236-4300

Overseas: 608/246-1700

Web site: www.mygreatlakes.org

Nelnet

Phone: 888/486-4722

TDD/TTY: 888/486-4722

Overseas: 303/696-3625

Web site: www.nelnet.com

Sallie Mae

Phone: 800/722-1300

Fax: 866/266-1300

TDD/TTY: 877/713-3833

Overseas: 254/554-4535

Web site: www.salliemae.com