Connect to Mercury Wi-Fi on an iPhone or iPad

Mercury is the secure wireless network at CUMC. Using it requires a UNI login to register, and initial set up via a quick, automatic installation. For a list of Mercury wi-fi locations on campus, general FAQs and more details please see: http://www.cumc.columbia.edu/it/wireless.

Register and Set Up Mercury
To register, the device must either be:

- Using any off-campus network connection with CUMC VPN (see http://www.cumc.columbia.edu/it/vpn)
- On campus and connected to guest-net wifi or the CUMC wired network

1. Close any open programs on the device to avoid possible issues while Mercury is set up.


3. On the Register Your Device page enter your UNI and its password, then select Log In. TIP: your UNI account is the same one used for Student Information Systems or myColumbia.

4. On the next page, select Install Certificate.

5. Your device will prompt you to Install Profile. Tap Install in the upper right corner.

6. If a Warning message for Installing the certificate “CUMC ClearPass...” appears, tap Install again.

7. When finished, a Profile Installed message will appear. Tap Done in the upper right.

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8. Return to Safari and select **Install Profile** as prompted.

9. Your device will prompt you to **Install Profile** for “Device Enrollment”. Tap **Install** in the upper right.

10. When the **Profile Installed** message appears, tap **Done** in the upper right.

11. Exit Settings; Safari will show a **Device provisioning complete** message indicating that registration and set up have successfully finished.

**Connect to Mercury**

After successfully completing the **Register and Set Up** steps above, the device should automatically connect whenever it is in range of the **mercury** wireless network. If not:

1. Enter your device’s Wi-Fi settings: select **Settings** from the home screen or list of apps, then **Wi-Fi**.
2. Tap **mercury** from the list of wi-fi networks.
3. The device may take a moment to connect, and will show **mercury** as the Wi-Fi network it is using. Exit Settings.

**TIP:** If your device is automatically connecting to another wi-fi network but you’d like it to use Mercury, you can try removing the other network from the device’s Wi-Fi list.

1. Open **Settings**, then **Wi-Fi** and select the name of the network you’d like to remove.
2. Select the link to **Forget this Network** and exit Settings.

To completely remove an installed wi-fi network’s profile please see full instructions (including screenshots) at [http://www.cumc.columbia.edu/it/howto/wireless/apple.html](http://www.cumc.columbia.edu/it/howto/wireless/apple.html)

For additional help and FAQs please visit [http://www.cumc.columbia.edu/it/wireless](http://www.cumc.columbia.edu/it/wireless).