

Laptop Security

- Robert Sideli, Chief Information Officer, CUMC IT, opened the discussion about security issues for laptops.
- Recently in HIP two laptops went missing. In the first case, the key to the laptop was taped to the table as the user felt it would be safe to keep the key there for fear of losing it. This laptop was password protected. In the second case the laptop did not have a password. Both of these laptops did have patient data and luckily did not have social security number data.
- It is advised that laptops must be password protected. Soumitra Sengupta, Security Officer Network Security, CUMC IT reiterated that users must be informed to protect their laptops with passwords.
- Attendees discussed the options for putting PC Phone Home and Gadget Track software on laptops for additional security and tracking. It was opined that PC Phone slows down the computers while Gadget Track was working fine in some instances. It was also suggested to use a spider tool to get rid of unwanted social security numbers from laptops.
- As Dell laptops are under a managed lease program with CUMC IT and come pre-built with good security features supporting encryption, it was suggested that they are the preferred devices for FPO use.
- All the attendees concurred that losing social security number data and sensitive information has a huge cost associated with it and stressed the need for adhering to security policies and sending reminder letters/e-mails.

On top of the agenda, attendees discussed the following items:-

Redundant Rules or Regulations

- Robert Sideli informed team members to look at any redundant rules or regulations that take away time or resources and identify those so that they can be discussed and taken out as appropriate.

Clinical Records On line Web Network – CROWN and AllScripts Go Live

- CROWN system went live on January 21, 2009. It was a successful roll-out on the first day.
- Robert Sideli briefed the group that about 12 doctors used the system for 119 patients and dictated 99 notes. The turnaround time for dictations into notes was less than ten minutes time and the users were very happy with the results.
- Charlotte Nichols, Asst. Vice President, CUMC IT Service Desk and Desktop Support added there were not many issues.
- Attendees brought up the access to these applications on devices like Blackberry and iPhone. Soumitra Sengupta said that while Blackberry supported password protection the functionality to work on several clinical applications is still in its nascent stages and not a working option at the present time.

Bluecat Migration

- Leo Bodden, Director CORE Resources stated that Bluecat Migration testing is finished. They found bugs and an engineer from the vendor is coming onsite to resolve the issues that remain.

HP UPS systems available

- Mohammad Ashraf, Asst. Vice President for Information Technology Service, CUMC IT informed the group that HP UPS systems are available at about 25% of their cost.

Reinforcement of HIPAA education

- Attendees discussed the issue of employees who may be looking at patient data even if they are not required to, just because they have access to it. It was felt that a reinforcement of HIPAA education may be a good option.
- Robert Sideli opined that a learning management system that could periodically alert employees to retake training such as HIPAA or security policies would be a good thought.

Irving Cancer Research Center – Infrastructure for server room

- Paul Glick, Director of IT, Irving Cancer Research Center spoke to the group about the progress and issues they are facing in getting the power and fiber optic cables for their server room.
- He also shared the instance when a fire sprinkler built up pressure and caused a downpour in a small data center, luckily causing no major damage.