What To Do If You Smell Gas

Signatures of a Gas Leak

- A distinctive odor similar to sulfur or rotten eggs
- A white cloud, mist, or fog, or bubbles pushing out of standing water
- A roaring, hissing, or whistling sound

What to Do

1. **IMMEDIATELY** call Public Safety at 212-305-7979.

2. For **FAINT ODORS**, remain calm:
   a) Make sure the burners on all gas appliances are completely shut off.
   b) If in a laboratory, check that all gas valves are in the closed position.

3. For **STRONG ODORS**, evacuate the building or area:
   a) Immediately call 911 and Public Safety from a safe, unaffected area.
   b) Identify persons with mobility-related disabilities and provide assistance or notify FDNY on their arrival.
   c) Ventilate the area if possible by opening windows.
   d) Leave ventilation systems such as building ventilation and fumehoods operating.

What NOT to Do

- **DO NOT** use the phone in the area of the leak.
- **DO NOT** turn the light switches on or off.
- **DO NOT** activate the fire alarm system.
- **DO NOT** turn electrical equipment on or off.
- **DO NOT** use elevators in the area.
- **DO NOT** return to the evacuated area until advised to do so by FDNY, Public Safety, or Fire Safety staff.

**IN CASE OF EMERGENCY**
Call Public Safety at 212-305-7979 and 911