

To: Class of 2010

From: Lisa A. Mellman, MD
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Re: Accessing Interpreter Services in the Hospital.

Interpreter services are available on every floor in the NYPH, provided by Pacific Interpreters.

1. Call the interpreter service at x 5_9607
2. When an in house interpreter is more than 15 minutes late OR in case of EMERGENCY then call a telephonic interpreter.

This service may also be used when the patient is not on site, as in home or at work:

TO REACH A TELEPHONIC INTERPRETER:

Each floor has, at the nurses' station, at least one phone with a white plastic card, 2 x 3 inches, attached to the telephone cord, with 1_800_976_3059 to call and, **MOST IMPORTANTLY, AN ACCESS CODE!!!**

This access code is different for each floor. It is a 6 digit number which you must give to the person answering at the telephonic interpreter service.

Call the 1_800 number and give the access code and go from there.